

# Citroën

## Citroën Service

### OFFRE CITROËN TECHNICAL SUPPORT FOR MOTOR TRADE PROFESSIONALS

#### Content

CITROËN offers to **motor trade professionals\*** access to telephone technical support for a standard unit charge, in the event of difficulties encountered in using the technical information available on the <http://service.citroen.com> internet website for carrying out diagnosis and / or repairs on CITROËN vehicles.

(\*) professional vehicle repairers, car clubs, roadside assistance providers, organisations offering test and inspection services, repairer training organisations, garage equipment suppliers.

#### Conditions for access to the service

You must be a professional vehicle repairer:

- Your principal professional business activity is motor vehicle repair or servicing
- You have the skills and equipment needed to carry out on this business competently, particularly as regards the quality and safety of the work done,
- You have staff that have successfully completed a period of training in the motor vehicle repair trade and whose training is regularly updated, making them capable of competently carrying out repairs to CITROËN vehicles.

You have a diagnostic tool capable of maintaining a dialogue with the vehicle for any

electrical, electronic or mechanical-electronic fault.

## **Tariff**

The standard unit charge is 65 € excluding taxes. This charge covers the opening and handling of just one question. The problem encountered in using the CITROËN technical information must be explained clearly and completely using the order form.

## **Contact**

Website reserved exclusively for motor trade professionals, publishers of technical documentation and manufacturers of garage equipment.

In the event of difficulty using the website, contact us at: <mailto:contact-assistance-independent@mpsa.com> (please indicate your customer code).